

Since you required my correspondence information, I will assume that you are going to provide some sort of a reply? I have often wondered if a bureau such as the FCC would honor a private citizen or be only relational to extra large businesses such as in this case. I am extremely happy with the Indiana regulations that keep these people off my back. Before the rules, we were burdened with calls from every neck of the woods. The financial people (ESPECIALLY CREDIT CARD COMPANIES) are the very worst. It appears they want carte blanche to bother and intimidate us here in Indiana. I vote (all my life and have never missed) that the Big Financial institutions stick to trying to improve some of their poor service. If they are successful at that, then more business may follow without their propensity to bully. I see at least two of the banks I was considering to bank with since we have retired. They are off my list now.